

Appl. No. 10/087,713
Response to 07/28/2005 Office Action

REMARKS/ARGUMENTS

This Amendment is in response to the Office Action mailed on July 28, 2005 ("Office Action"). Claims 1-90 were rejected. In this amendment, claims 1, 4, 51, 62, 66 and 86 have been amended, and claims 73-85 have been canceled. New claims 91-92 have been added. Claims 1-72 and 86-92 remain in this application.

Examiner Interview Summary

Applicants thank the Examiner for granting an interview taking place January 24, 2006. Applicants' representative proposed an amendment to claim 1 substantially as presented in the present amendment. Applicants discussed the amendment and explained that the invention of claim 1 is not disclosed or suggested in the Elsey reference because Elsey fails to disclose a method that involves the use of both a communication server and a corporate information system as claimed in claim 1. It was pointed out that the communication server includes, among other things, an interface to a telecommunications network, and that the corporate information system includes, among other things, an email server. It was indicated that the method involves transferring messages from the communication server to the corporate information system, and caching information from the corporate information system, whereby the communication server does not rely on information databases of its own. It was pointed out that Elsey does not disclose the claimed method and is addressing a different problem with a different architecture.

Rejection of Claims 1-2, 9-14, 21-25, 32-38, 47-49, 51, 53-64, 73-76, 78-88 and 90 under 35 U.S.C. § 102(e)

Claims 1-2, 9-14, 21-25, 32-38, 47-49, 51, 53-64, 73-76, 78-88, and 90 were rejected under 35 U.S.C. § 102(e) as being unpatentable over US Patent Pub. No. 20040258231 ("Elsey"). Applicants respectfully traverse the rejection.

Claims 1, 4, 51, 62, 66 and 86 have been amended to expedite the present application to allowance. Claims 73 - 85 have been canceled without prejudice in order to reduce the number of pending claims and thereby expedite examination of the application and passage thereof to

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allowance. Applicants reserve the right to pursue such amended or canceled claims in unamended form in a continuation application.

As noted above, Elsey fails to disclose a method that involves the use of both a communication server and a corporate information system as claimed in claim 1. The communication server claimed in claim 1 includes,

an electronic attendant that greets users;
an interface to a telecommunications network for speech communication; and
an interface to a computer network.

The corporate information system (CIS) includes, among other things:

storage for corporate information including emails and
servers including an email server.

The method of claim 1 also involves transferring messages from the communication server to the CIS, and caching information from the corporate information system, whereby the communication server does not rely on information databases of its own.

Elsey fails to teach such an approach. Rather, Elsey teaches providing personalized information and communication services to users, especially when they are away from their home site. See Elsey at paragraph 0038. The Elsey approach involves using a network of information/call centers where operators can provide users with personalized and communication services. See id. Elsey discloses use of information hubs 10 in a WAN 30. See Elsey at paragraph 0039. An information hub 10 includes one or more personalized information servers 28 which are accessible by the operators in the system and one or more databases 20. In such an approach, Elsey has failed to teach the method of mobile communication claimed in claim 1, involving, for example, both the claimed communications server and the claimed corporate information server as claimed in claim 1.

The approach taken in claim 1 may have an advantage in allowing deployment of a communication server in an organization that already has an existing corporate information system (CIS). Elsey has not recognized such an advantage and has not taught a solution using the associated approach of claim 1. Instead, Elsey is directed to teaching of its own dedicated architecture with the

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information hub 10, personal information servers 28 and databases 20. Therefore, it is believed that Elsey fails to teach or suggest the invention of claim 1.

The Office Action points to item 28 of Figure 1 of Elsey (Elsey's personal information server 28), and paragraph 0039 of Elsey. See Office Action at 3. Elsey teaches that the personal information servers 28 "are accessible by the operators in the system and one or more databases 20 in which users' contacts, appointments and other folders and information are stored and maintained." Thus, Elsey teaches an architecture that specifically includes its relying on its own databases, namely databases 20. Thus, Elsey does not teach the approach of claim 1 of use of both the claimed communications server and corporate information server and transferring messages from the communication server to the CIS, and caching information from the corporate information system, whereby the communication server does not rely on information databases of its own. Rather, Elsey does rely on its own databases 20. For this additional reason, it is believed that Elsey fails to teach or suggest the invention of claim 1.

Thus, it is believed that the rejection of claim 1 has been overcome and removal of the rejection of such claim is respectfully requested.

Claims 2-50 depend from directly or indirectly from claim 1 and are therefore believed patentable for at least the reasons as to claim 1. Thus, it is believed that the rejection of such claims has been overcome and removal of the rejection of such claims is respectfully requested.

Claim 51, as amended, includes:

A method for conducting mobile communications, comprising:
providing a communication server for a plurality of users, the server coupled to a corporate information system (CIS) in an organization via a first network, the communication server including an interface to a telecommunications network for speech communication, and the CIS including storage for corporate information including emails and servers including an email server;
providing a plurality of speech terminals for a plurality of users, the speech terminals coupled to the server, the speech terminals accessing data in the CIS through voice or digital signals;
distributing calls to the speech terminals using an electronic attendant coupled to the server;
storing, on the CIS, a user profile with all user-related information for use with the communication server; and

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accessing the user profile every time a user logs onto the mobile communication system using a speech terminal.

It is believed that Elsey fails to teach such a method. For example, as discussed above, Elsey fails to teach the claimed use of both a communication server and a CIS. Additionally, claim 51 includes storing, on the CIS, a user profile with all user-related information for use with the communication server. Elsey does not teach or suggest such an approach. Thus, for this additional reason, it is believed that claim 51 is not taught or suggested by Elsey. It is believed that the rejection has therefore been overcome and removal of the rejection is respectfully requested.

Claims 52-61 depend from directly or indirectly from claim 51 and are therefore believed patentable for at least the reasons as to claim 51. Thus, it is believed that the rejection of such claims has been overcome and removal of the rejection of such claims is respectfully requested.

Claims 62, 66 and 86 are believed patentable for at least reasons similar to those discussed as to claim 1. Additionally, it is believed that these claims have further differences from Elsey. For example, it is believed that Elsey does not teach or suggest providing a set of speech responses to a speech terminal in the context of an approach as claimed in claim 62.

It is believed that the remaining dependent claims depend directly or indirectly from claims for which the rejection has been overcome. Removal of the rejection of such dependent claims is therefore respectfully requested.

Accordingly, it is believed that the rejection of claims 1-2, 9-14, 21-25, 32-38, 47-49, 51, 53-64, 86-88, and 90 is respectfully requested.

Rejection of Claims 18-20 and 52 under 35 U.S.C. § 103(a)

Claims 18-20 and 52 were rejected under 35 U.S.C. § 103(a) as being unpatentable over Elsey in view of US Patent No. 6,405,035 ("Singh"). Applicants respectfully traverse the rejection.

Such claims are believed patentable for at least the reasons discussed above. The rejection of such claims was based on the rejection of claims discussed above, and such rejection is believed overcome as discussed above. Therefore, the rejection of claims 18-20 and 52 is also believed overcome.

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Accordingly, removal of the rejection of claims 18-20 and 52 is respectfully requested.

Rejection of Claims 4-8 under 35 U.S.C. § 103(a)

Claims 4-8 were rejected under 35 U.S.C. § 103(a) as being unpatentable over Elsey in view of US Patent No. 6,070,081 ("Takahashi"). Applicants respectfully traverse the rejection.

Such claims are believed patentable for at least the reasons discussed above. The rejection of such claims was based on the rejection of claims discussed above, and such rejection is believed overcome as discussed above. Therefore, the rejection of claims 18-20 and 52 is also believed overcome.

Accordingly, removal of the rejection of claims 4-8 is respectfully requested.

Rejection of Claims 28-30 under 35 U.S.C. § 103(a)

Claims 28-30 were rejected under 35 U.S.C. § 103(a) as being unpatentable over Elsey in view of US Patent No. 6,731,927 ("Stern"). Applicants respectfully traverse the rejection.

Such claims are believed patentable for at least the reasons discussed above. The rejection of such claims was based on the rejection of claims discussed above, and such rejection is believed overcome as discussed above. Therefore, the rejection of claims 28-30 is also believed overcome.

Accordingly, removal of the rejection of claims 28-30 is respectfully requested.

Rejection of Claims 3, 39-46, 65-70, 77 and 89 under 35 U.S.C. § 103(a)

Claims 3, 39-46, 65-70, 77 and 89 were rejected under 35 U.S.C. § 103(a) as being unpatentable over Elsey in view of US Publication No. 2004/0002325 ("Evans"). Applicants respectfully traverse the rejection. Claims 73-85 were canceled. Thus, from among the claims subject to this rejection, 3, 39-46, 65-70, and 89 remain pending.

Such claims 3, 39-46, 65-70, and 89 are believed patentable for at least the reasons discussed above. The rejection of such claims was based on the rejection of claims discussed above, and such rejection is believed overcome as discussed above. Therefore, the rejection of claims 3, 39-46, 65-70, and 89 is also believed overcome.

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Accordingly, removal of the rejection of claims 3, 39-46, 65-70, and 89 is respectfully requested.

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CONCLUSION

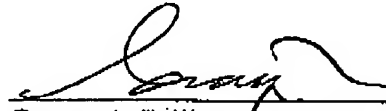
Applicants submit that the instant application is in condition for allowance. Should the Examiner have any questions, the Examiner is requested to contact the undersigned attorney.

The Commissioner is authorized to charge any additional fees which may be required, including petition fees and extension of time fees, to Deposit Account No. 23-2415 (Docket No. 30519.701.202).

Respectfully submitted,

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